



Harrison County

2019 Cumulative

Total contacts

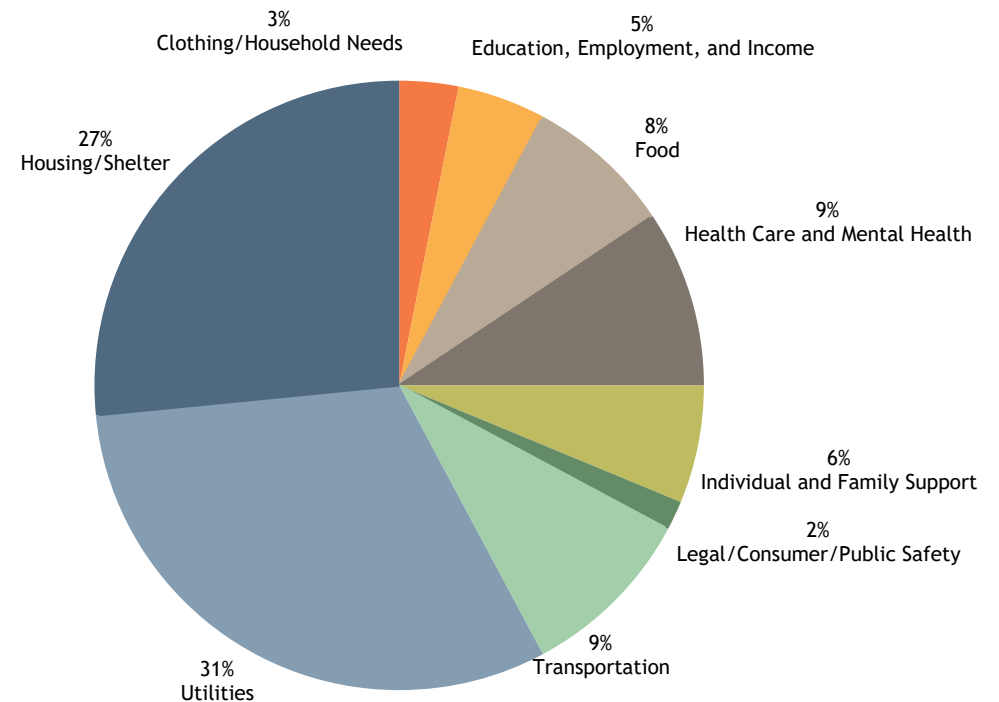
58



Annual Outcomes for 2-1-1 (all counties)

- 97% of surveyed clients would contact 2-1-1 again if they needed assistance
- 111k updates are made to the Community Resource Database annually
- Upon follow-up, 86% of clients received help or reported help was in progress
- 88% of clients discovered new resources or information by contacting 2-1-1
- 89% increase in time dedicated to each client since 2012

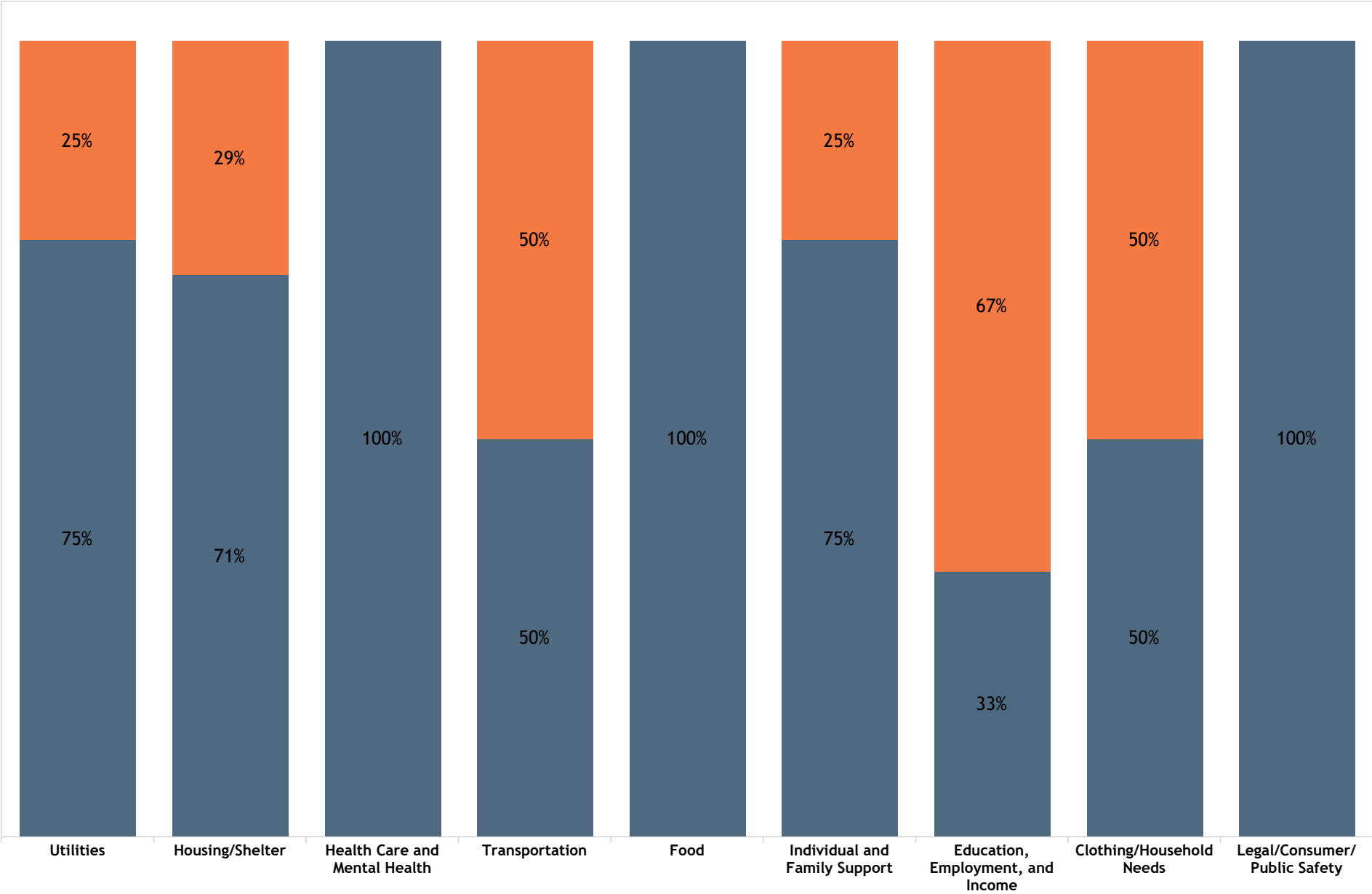
Breakdown of needs



Need Category "Other" includes: Arts, Culture, and Recreation; Other Government/Economic Services; Volunteers/Donations

Met and unmet needs

Unmet Needs Met Needs



Need Category "Other" includes: Arts, Culture, and Recreation; Other Government/Economic Services; Volunteers/Donations

Rank by number of residents assisted

Cadiz

Scio

Hopedale

Jewett

Bowerston

Freeport

Adena

Rank by utilization rate per 1,000 residents

1 Scio

2 Jewett

3 Hopedale

4 Adena

5 Cadiz

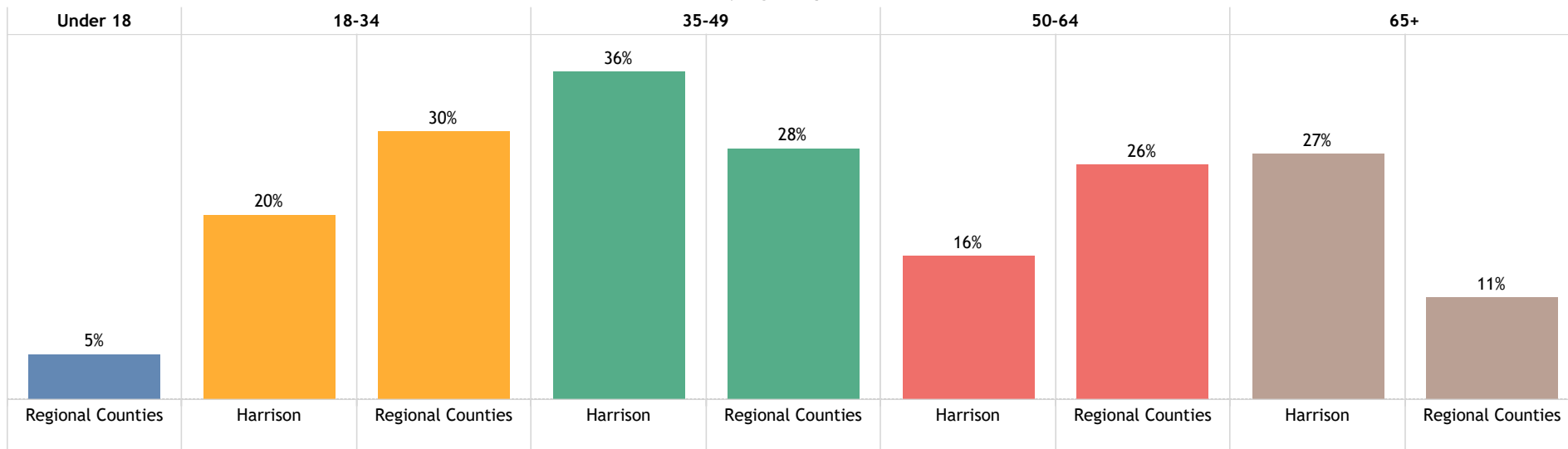
6 Freeport

7 Bowerston

Some cities and townships not included due to not having Geographic Information System data



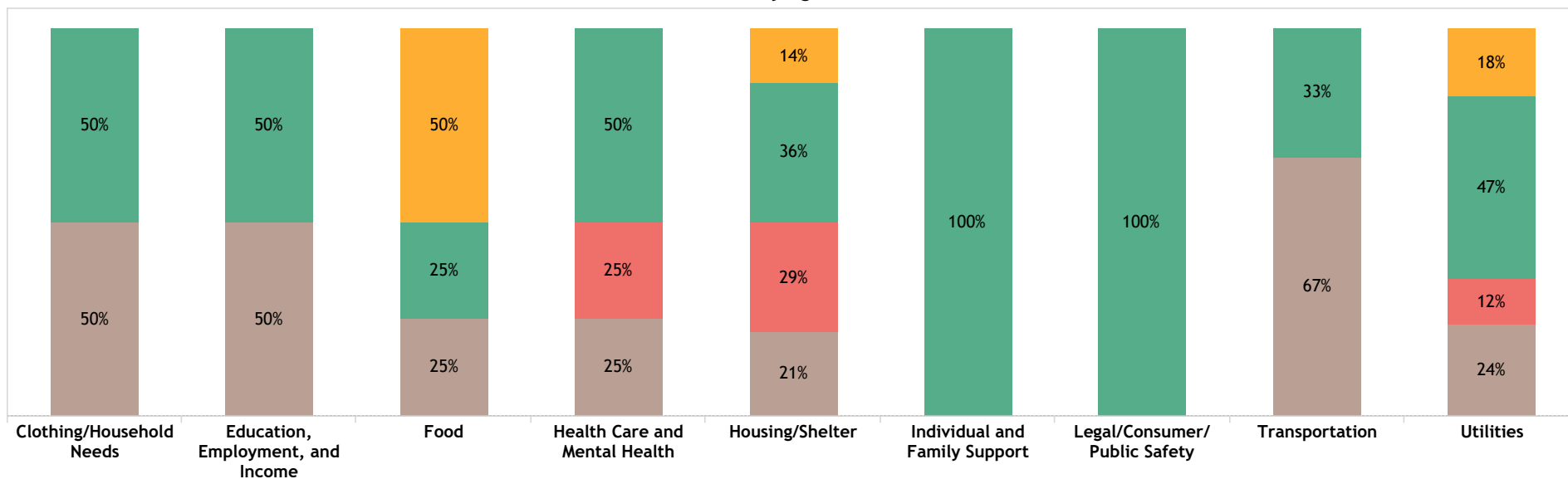
Contacts by age of person in need



"Regional Counties" includes: Carroll, Coshocton, Jefferson, Stark, and Tuscarawas

■ Under 18 ■ 18-34 ■ 35-49 ■ 50-64 ■ 65+

Contacts by age and need



Need Category "Other" includes: Arts, Culture, and Recreation; Other Government/Economic Services; Volunteers/Donations